

HKT Personal Information Collection Statement:

The personal data and other information (collectively, "**Data**") that you provided as a result of or in connection with the Enquiry ("**Enquiry**") are collected, used and retained by the relevant service provider(s) of the Enquiry, being one or more of the members of the Group (being, HKT Limited and PCCW Limited and their respective subsidiaries, affiliates and associated companies), including but not limited to Hong Kong Telecommunications (HKT) Limited, CSL Mobile Limited, PCCW Media Limited, MOOV (Hong Kong) Limited, PCCW OTT (Hong Kong) Limited, eSmarthealth Limited, HKT Education Limited, Club HKT Limited, HKT CSP Limited, HKT Payment Limited, HKT Financial Services (IA) Limited, The Club Travel Services Limited, Club Services (HKT) Limited and HKT Flexi Limited (as the case maybe), in accordance with the requirements of the Personal Data (Privacy) Ordinance (Chapter 486 of the Laws of Hong Kong), other applicable laws, rules and regulations relating to data privacy and the Privacy Statement of the HKT Group (www.hkt.com/legal/privacy.html) and of the PCCW Group (www.pccw.com/legal/privacy.html) (collectively, the "**Privacy Statement**"). The applicable terms and conditions of the Services, the Privacy Statement, and this Personal Information Collection Statement all apply to and govern our collection, use and disclosure of your Data.

The Data may be used or maintained by and/or disclosed, at all times to the extent permitted under applicable laws, rules, regulations and license requirements, to affiliates and/or related companies of the Group, their respective agents (including debt collection agent) and business partners, and/or applicable regulatory bodies or governmental authorities for purposes in connection with the Services, including without limitation processing your Enquiry and complying with applicable laws, rules, regulations and license requirements. HKT Limited is a company incorporated in the Cayman Islands with limited liability.

Please note that in the event you do not provide the Data marked with asterisks we may not be able to process your Enquiry.

Where cookies are used to collect Data about visitors: Our websites and apps use cookies or similar tracking tools on visitor's machine or device in order for us to, for example, personalize user experience and/or maintain visitor's identity across multiple webpages and/or Internet sessions. Our websites and apps are initially set up to accept cookies. Visitor can opt-out of or delete historical cookies by changing the settings on web or mobile browsers; however, if doing so, certain features on our websites and/or our apps do not work properly.

We may, in compliance with applicable laws, rules, regulations and license requirements, use your Data (including, without limitation, your name and contact particulars), for us, members of the Group and our respective business partners (collectively, "Service Providers") to provide you with direct marketing content, including sending to you notices and/or updates about gifts, discounts, privileged offers, benefits and promotions related to the Enquiry as well as other products and/or services offered by us, members of the Group and/or the Service Providers, including without limitation: TV, telecommunications, over-the-top (OTT) services, content services, mobile voice, SMS and data communications, IDD/roaming, Internet connectivity, cloud services, mobile payment, entertainment, secretarial services, personal assistant services and information services (such as weather, finance and news information), device accessories, mobile applications and software, computer peripheral, accessories and software (including notebooks, handsets, mobile devices and accessories, keyboards, security installations and mobile applications), reward, loyalty and privilege programs, lifestyle, networking events, travelling, banking, alcohol and tobacco, sports, music, gaming, transportation, household products, food and beverages, finance, insurance, wealth management services and products, pensions, investments, brokering, financial advisory, credit and other financial services and products, betting, education, health and wellness, beauty products and services, fashion and accessories, electronics, social networking, technology, e-commerce, logistics, retail, home and décor, media and high-end consumer products and services. The processing of your Data for the purposes of direct marketing is carried out in our legitimate interests.

Consent to the processing of the Data in the above manner can be withdrawn and enquiry or requests for access/ correct the Data held by us can be made at any time writing to the HKT Group's Privacy

Compliance Officer (HKT Group: GPO Box 9896 or via email to: privacy@pccw.com) or the PCCW Group's Privacy Compliance Officer (GPO Box 9872 or via email to: privacy@pccw.com).