

Control 4 MyHome

User Guide

Outline

Control 4 MyHome App

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Control4 MyHome app - Installation and Setting on new devices

iOS

Step 1

If you are using an iOS device, please download and install “Control4 MyHome” from the App Store.

(Below is an example of iOS7.0. Different iOS versions may have different interfaces.)



iPhone



iPad

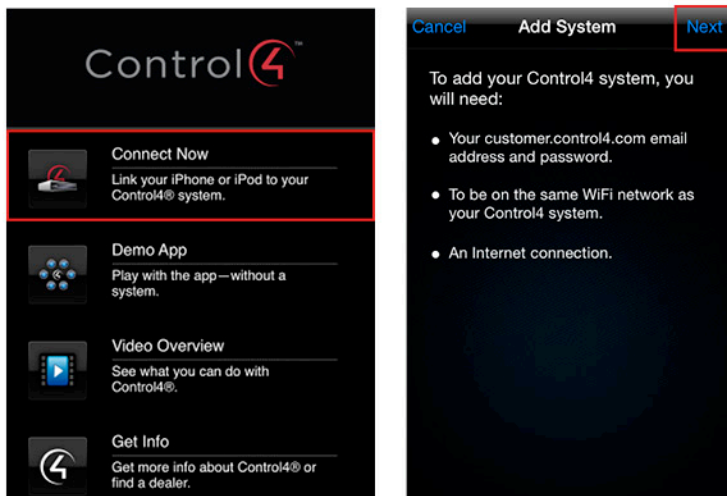
Step 2

After downloading and installation, please connect your mobile/tablet to the same Wi-Fi source used by the Control4 system.



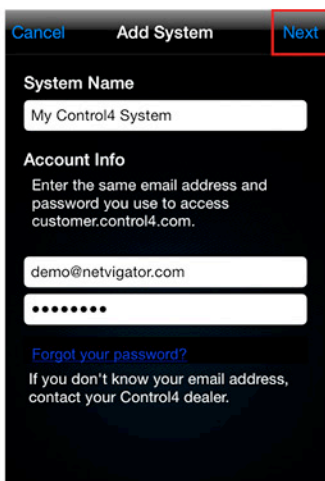
Step 3

After opening the app, click “Connect now”, then click “Next”.



Step 4

Enter customized system name, valid email and password(refer to reminder) in “Add system”, then press “Next” to finish adding new device.



Android

Step 1

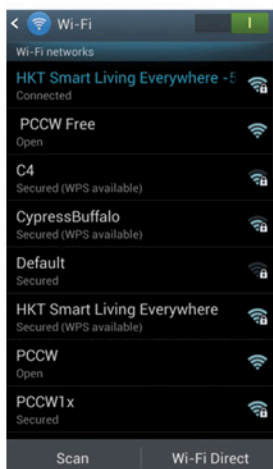
If you are using an Android device, please download and install “Control4 MyHome” from Google Play Store.

(Below is the example of Android 4.3. Different Android versions may have different interfaces.)



Step 2

After download and installation, please connect your mobile/tablet to the same Wi-Fi source used by the Control4 system.



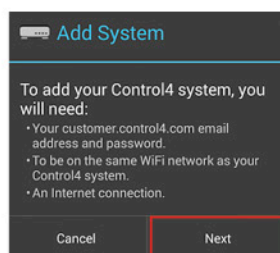
Step 3

After opening the app, click "Connect now".



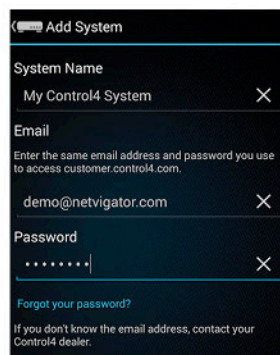
Step 4

Then click "Next" to "Add System".



Step 5

Enter customized system name, valid email address and password(refer to reminder) in "Add System", then press "Next" to finish adding a new device.



Control4 MyHome user interface

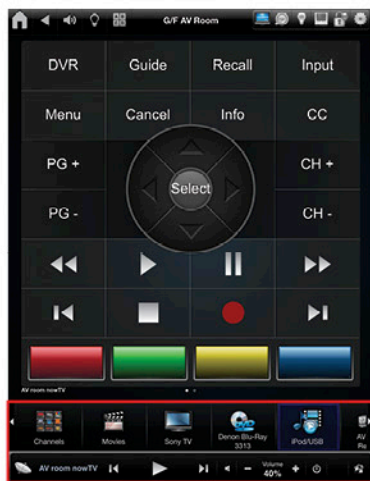
Homepage

Homepage includes control of different electronic devices*:



1. **Watch:** According to your preference, choose different channels or control the connected TV, Blu-ray and NOW TV, if applicable.

- Back to Homepage
- Previous page



* Control4 MyHome can only control compatible devices connected to the system and duly tested by our technical consultants.

2. **Listen:** Play music from the connected music library.

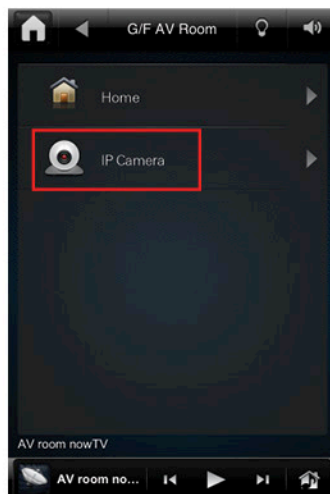


3. **Security:** Control connected IP camera.

Instructions:

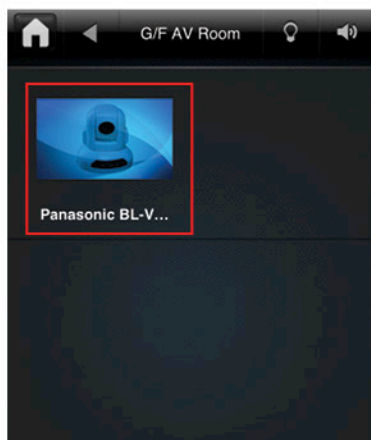
Step 1

After installing Cisco SC Residence, click "Security", then "IP Camera".



Step 2

Choose the connected "IP camera".



Step 3

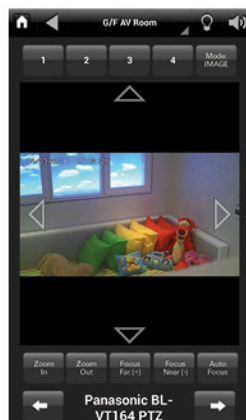
The "IP camera" monitoring page will be displayed.



iPad version



iPhone version

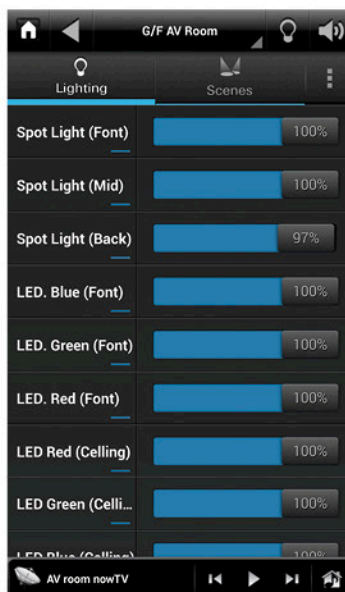


Android version

Step 4

Now, you can control the IP camera [up/down/left/right/zoom/focus (depending on IP camera model and functions)]

4. **Lighting:** Turn on/off or dimming.* (100% = bright, 0% = dark, if applicable)

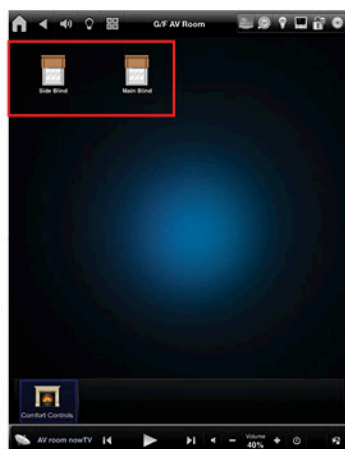


5. **Comfort:** Open/close curtains.*

iOS

Instructions:

Select "Comfort", then select "Comfort Controls" and press "Blinds" to control curtains.



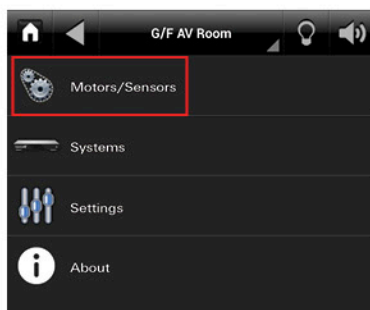
* Applies only to connected lighting, air-con and curtains.

Android

Instructions:

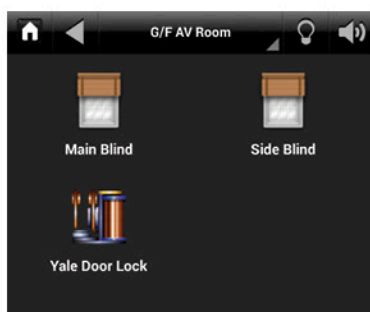
Step 1

Select “More” on home screen, then select “Motors/Sensors”.



Step 2

Select “Blind” to control curtain.



6. **More:** Change related system settings.

Instructions:

Controls 7-9 are customized by user.



7. Master scenes: Select pre-programmed scene in master scenes.



8. **Scenes:** Select pre-programmed scenes in the designated room.



9. **Air-con:** Turn air conditioning on/off. *

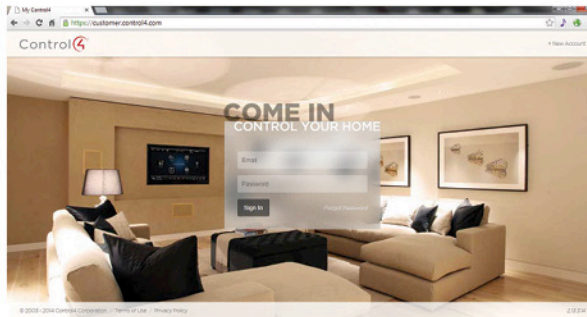


* Applies only to connected lighting, air-con and curtains.

Change Control4 MyHome password

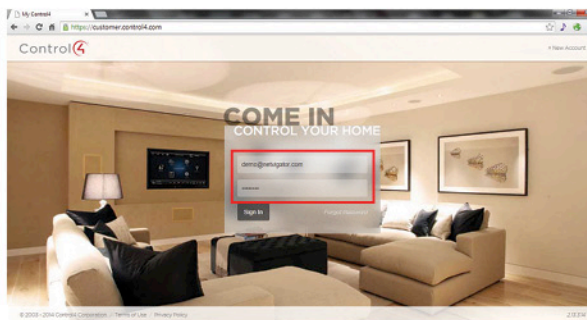
Step 1

Enter <https://customer.control4.com> in a browser.



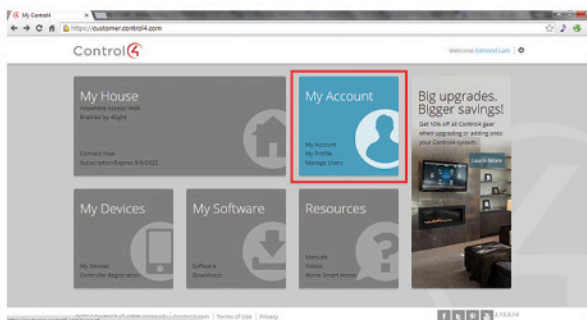
Step 2

Use existing account and password to login.



Step 3

Click "My Account" to enter the account information page.



Select "My Profile", then press "Edit" to change your login email address and password.



Control4

Welcome Kin Yeung Leung |

My Account
My Profile
Manage Users

My Profile

Welcome Kin Yeung! You are the primary account holder of this account. To change your profile, click the edit button.

Edit Profile

First Name

Last Name

Email

Password

Permissions

- ☒ Anywhere Access: Web - This user can connect to my house using Anywhere Access: Web.
- ☒ Manage Profile - The user can manage their own profile, including email address and password.
- ☒ Manage Subscriptions - This user can activate Control4 subscription codes.
- ☒ Register System - This user can register and unregister a Control4 system (controllers).
- ☒ Manage Account - This user manages the account profile.
- ☒ Manage Users - This user can manage other users.

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Troubleshooting

1. If you cannot use the app to control the Smart Living system, please check the following items:

(1) Make sure your device is connected to the network

In-home control: Wiser device, smartphones or tablets are connected to Wi-Fi network

Out-home control: Smartphones or tablets are connected to 3G/4G/Wi-Fi network

(2) Make sure the device is connected to a power supply

Schneider: Wiser device/related equipments are connected to the power supply

Control 4: Home Controller/related equipments are connected to the power supply

(3) Make sure the infra-red sensor is placed in the device's infra-red receiver

(4) Make sure the login name and password for Schneider and Control 4 are correct

2. If you would like to use a new device to control the Smart Living system, please call our hotline 1000 for details